



## Terms and Conditions

1. All The Slumber Shack bookings require an upfront \$100 deposit at time of booking, with the remaining balance to be paid in full no later than 7 days prior to the sleepover date. A fully refundable security bond of \$100 is also to be paid on the day.
2. If the customer cancels the Agreement, The Slumber Shack reserves the right to charge the following. Outside 14 days of booking date \$20 processing fee. 14 - 7 days of delivery date 100% of deposit (\$100). 1 to 7 days from delivery date 75% of the invoice amount. Within 24 hours of delivery date 100% of invoice amount.
3. Delivery, set up, styling, pack down and general laundering are included in the hire cost. If any item is damaged or stained, charges will apply to cover replacement costs
4. Payment methods accepted are direct bank deposit or PayPal.
5. If the customer requests to change the date of their hire booking, a minimum of 7 days notice must be given. The customer's request can then be granted on the proviso that preferred date is available. A request to change dates within 7 days of booking will be denied.
6. The minimum hire amount is one teepee at the price of \$150.
7. All quotes are for a 19 hour hire period, unless otherwise arranged between both the business and the customer.
8. The customer and the business will agree on a time for both delivery and collection of hire equipment. If the customer fails to be present at the stipulated times, a late fee may occur.
9. All prices are subject to change; however prices quoted at time of booking will have a 90 day validity period.
11. Strictly NO PETS are permitted on any The Slumber Shack hire property.
12. It is the responsibility of the customer to take duty of care and always supervise children with hire equipment. Diligence must be taken with younger children on the customer's premises as The Slumber Shack hire equipment is not suitable for children under 6 years of age.